

# **exhibitions&eventsnewzealand**

## **Auckland Home Show Tickets - Terms and Conditions:**

Any ticket queries are to be directed to: [tickets@aucklandhomeshow.co.nz](mailto:tickets@aucklandhomeshow.co.nz)

### **Purchasing Information**

- You are purchasing your tickets for the Auckland Home Show from Exhibitions & Events New Zealand (EENZ) ("Event Organiser" or "Seller")
- The transaction is being processed and facilitated through the ticketing website of:
  - Exhibitions & Events New Zealand (EENZ)
  - Tax Number: 9429031726641
  - Email: [info@eenz.net.nz](mailto:info@eenz.net.nz)
  - Phone: +64 9 394 8120
  - Address: Level 1, 19 Morgan Street, Newmarket, Auckland, 1023
- All transactions are in New Zealand Dollars (NZD) unless otherwise stated

### **Delivery of Your Tickets**

- Your tickets will be delivered electronically via email. (E-tickets)
- You can then print these or show them on your phone/tablet at the door so we can scan you in via the ticket QR code.
- We will send you your e-ticket as soon as you complete your purchase.

### **Processing and Credit Card Fees**

- Any processing or credit card fees will be calculated and shown to you during purchase.
- If there is \$0 or no value in 'Fees' column or fields, that means there are no additional fees applicable to your purchase.

### **Refund and Returns**

- Refunds and returns are covered under the policy of the Event Organiser, and do not limit your rights under New Zealand consumer law:
- All transactions are final. No refunds are permitted, except as required by law.
- In the case of an event cancellation, refunds will be provided to patrons who have purchased tickets for the cancelled event.

## **Security**

- All transactions with us are protected using TLS 1.2+ over HTTPS encryption to ensure the security of your personal information and credit card data.
- All payments are processed directly with Stripe and none of your credit card details are stored on our servers.

## **Privacy Policy**

- Your personal information is being collected to facilitate your purchase and to allow entry to the event.
- Your information is required to enable the Event Organiser to communicate to you regarding the event.
- If you wish to be removed from any lists please email us at [info@eenz.net.nz](mailto:info@eenz.net.nz).

## **Disclaimer, Terms and Conditions**

- By entering your details you are agreeing to the terms and conditions listed in this document.
- By scanning your QR Code at an exhibitor stand, you are agreeing for your details to be supplied to them and to their Terms and Conditions. (See exhibitor's stands for more details).

## **Definitions:**

- (a) "web" or "web site" or "site" means the system or database on which the personal information is stored;.
- (b) "I", "my" or "me" means the person who has entered information into any electronic form on a site.
- (c) "information" or "personal information" means any information entered into any electronic form that is provided that may identify a person.
- (d) "Show" or "Expo" means the event for which you registered or purchased a ticket for.

## **General:**

- I confirm that the information I have entered is completely accurate, and in particular I have taken care to ensure that my email address is correctly entered.
- I agree and consent to my personal information being utilised for current and future competitions, draws, lotteries and promotions by the promoters and exhibitors of the Show.

- I agree and consent to, for promotional purposes, you providing the information I have entered into any electronic form on your site to entities/businesses attached, related, affiliated or associated to the Show, including but not limited to the Event Organiser, sponsors, exhibitors and suppliers.
- I agree that by my entering into any competitions at the Show, that I agree and consent to my personal information being utilised by such competition for the competition purposes and the promoter of the competition and authorise the publication of my details as they relate to the competition.
- I agree that EENZ you will not be liable to me, except in the case of fraud, for any act or omission (whether negligent or misleading or deceptive or otherwise) by you in the performance or purported performance of your obligations under these terms and conditions.
- I indemnify you against all claims, except in the case of fraud, arising out of or in any way connected with any act or omission by you in the performance or purported performance of your obligations under these terms and conditions.
- I agree that liability on your part or on the part of your servants or agents for damages for or in respect of any claim arising out of or in connection with the relationship established by this agreement or any conduct under it or any orders or instructions given to you by me, shall not in any event (and whether or not such liability results from or involves negligence) exceed NZ\$50.00.
- I agree that by my entering information into any electronic form on your site, that I am agreeing to the terms and conditions herein and to the Disclaimer.

To view the Privacy Policy, [click here](#).